



Chick-fil-A at Deerwood Park
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Jacksonville, FL 32246
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January 7, 2003

To Whom It May Concern:

This letter is to serve as a recommendation for Krystal Klean and Jeremy Morgan. Mr. Morgan has been associated with my business for approximately two years as our window cleaning vendor. His company has done outstanding work for us, not to mention the excellent attitude and appearance of his associates. Mr. Morgan has made consistent efforts to speak with me personally about my satisfaction with the work provided. I highly admire and recommend this company for any needed maintenance.

Sincerely,

A handwritten signature in black ink that reads "Jeffery M. Bucy". The signature is written in a cursive style with a long, sweeping tail on the "y".

Jeffery M. Bucy